

LICENSING ACT 2003 HEARING TUESDAY 14th NOVEMBER 2017 at 7pm (approx)

APPLICATION FOR THE GRANT OF A PREMISES LICENCE

1. Premises: House of Fraser The Oracle Shopping Centre Bridge Street Reading RG1 2AS

2. Applicant:

House of Fraser (Stores) Ltd

3. <u>Premises Licence</u>:

There is currently no premises licence in force at the site. There was previously a licence in force at the site but this was surrendered on 1st November 2013.

4. Proposed licensable activities and hours:

The application is for the grant of a premises licence for the following activities:

<u>Sale of Alcohol - Off the premises</u> Monday to Saturday from 0800hrs until 2300hrs Sunday from 0800hrs until 2230hrs

<u>Opening Hours</u> Monday to Saturday from 0800hrs until 2330hrs Sunday from 0800hrs until 2300hrs

5. Temporary Event Notices

In considering any application the Licensing Authority should be aware of the possible use of Temporary Event Notices to extend entertainment activities or hours of operation. A premises may extend the hours or scope of their operation by the use of Temporary Event Notices. Up to 15 events per year can be held under this provision at a particular premises. These events may last for up to 168 hours provided less than 500 people are accommodated and provided the total number of days used for these events does not exceed 21 per year.

6. Date of receipt of application: 21st September 2017

A copy of the application form is attached as Appendix RF-1

7. <u>Date of closure of period for representations:</u> 19th October 2017 8. Representations received:

During the 28 day consultation process for the application, representations were received from:

Reading Borough Council's Licensing Team (attached at appendix RF-2)

9. <u>Licensing Objectives and Reading Borough Council's Licensing Policy</u> <u>Statement</u>

In considering representations received the Licensing Authority has a duty to carry out it's functions with a view to promoting the four licensing objectives, which are as follows:

- the prevention of crime and disorder;
- public safety
- the prevention of public nuisance
- the protection of children from harm

Any conditions that are placed on a premises licence should be appropriate and proportionate with a view to promoting the licensing objectives. The Licensing Authority can amend, alter or refuse an application should it be deemed appropriate for the promotion of the licensing objectives.

The Council's licensing policy also places an onus on applicant's who wish to open past 11pm to demonstrate how they will mitigate the issues of crime and disorder and potential public nuisance.

Amended Guidance issued under section 182 of the Licensing Act 2003 April 2017

Licensing Objectives and Aims:

1.5 (However) the legislation also supports a number of other key aims and purposes. These are vitally important and should be principal aims for everyone involved in licensing work.

They include:

protecting the public and local residents from crime, anti-social behaviour and noise nuisance caused by irresponsible licensed premises;

Steps to promote the licensing objectives:

The Secretary of State's Guidance (latest edition of April 2017) at paragraphs 8.38 to 8.46 specifically outline what an applicant should address in order to be able to demonstrate that the proposed use of the premises for licensable activities would not undermine the licensing objectives. Section 8.38 states that applicants are expected to have regard to the Council's Statement of Licensing Policy. This would have provided the applicant early sight of what the expectations of the Licensing Authority are and to demonstrate they have taken cognisance of the issues within the locality they propose to operate in.

Section 8.39 outlines that applicants are expected to demonstrate that they understand the layout of the local area and the proximity to residential premises or crime and disorder hotspots so as to fully and effectively gauge the risk posed by their proposed operation to the local area.

Section 8.40 states that applicants are expected to include positive proposals in how they will manage any potential risks. Where specific policies, such as Cumulative Impact exist, the applicant should demonstrate within the operating schedule an understanding on how their proposals may impact that area.

Section 8.41 states that applicants are expected to make enquiries as to the locality of their premises and develop appropriate policies. Applicants must consider factors that may undermine any of the licensing objectives (such as proximity to residential dwellings)

Section 8.42 underlines where the applicant can obtain information about the area in which they propose to operate including the Council's licensing policy and online crime data resources such as police.uk

Section 8.43 states that all parties (applicants, licensing authority and responsible authorities) should work in partnership before the any application to use local knowledge to resolve potential disputes before they arise.

Section 8.44 states that applicants are expected to provide licensing authorities with sufficient information to be able to determine the extent with which their proposed steps are sufficient to promote the licensing objectives. It goes on to say that applicants should underline why they believe their proposals are appropriate for the premises.

Section 8.45 underlines the importance of partnership working and to work out disputes accordingly.

Section 8.46 makes clear that the applicant should demonstrate within their application how their proposals will promote each of the licensing objectives.

Licensing authorities acting as responsible authorities

9.13 Licensing authorities are included in the list of responsible authorities. A similar framework exists in the Gambling Act 2005. The 2003 Act does not require responsible authorities to make representations about applications for the grant of premises licences or to take any other steps in respect of different licensing processes. It is, therefore, for the licensing authority to determine when it considers it appropriate to act in its capacity as a responsible authority; the licensing authority should make this decision in accordance with its duties under section 4 of the 2003 Act.

Licensing Act 2003

The Licensing Act 2003 under Section 18 (6) also states that any relevant representation should be considered in the context of:

(a) the <u>likely effect</u> of the <u>grant</u> of the premises licence on the promotion of the licensing objectives.

Therefore in the context of the grant of a licence, it is reasonable for the Licensing Authority to base it's decision on an application on what the <u>likely</u> <u>effects</u> of granting a licence would have on the promotion of the licensing objectives.

The Council's Licensing Policy Statement:

Cumulative Impact Policy:

8.1.3 The Authority has considered in formulating this policy, in close consultation with Thames Valley Police, whether there is a particular concentration of licensed premises in a particular part of Reading, which is already causing a cumulative impact on one or more of the licensing objectives.

8.1.9 The effect of keeping the cumulative impact policy, is to create a rebuttable presumption that applications for new premises licences and club premises certificates or material variations, will be refused, if relevant representations are received. A rebuttable presumption is not a presumption that is absolute; it is a presumption that may be overturned if sufficient evidence can be provided against the presumption.

8.1.11 Where during the application for the grant or variation of a premises licence or club premises certificate, responsible authorities or interested parties are concerned that the licensing objectives will be impacted upon, there are likely to *be* relevant representations, which would lead to the application proceeding to a hearing. If at that hearing, an applicant is able to rebut the presumption of refusal by demonstrating there will be no negative impact on the licensing objectives, a licence can still be granted. However, if the presumption cannot be rebutted, the application is likely to

be refused.

8.5.1 This policy will apply to all applications for premises licences and club premises certificates for material variations for premises within the Reading Central CIP Area. Material variations include increases of hours, capacity and all other variations that are likely to add to cumulative impact in the Reading Central CIP Area.

8.6.7 Off-licences: Shops that sell alcohol up to midnight to take away such as newsagents and supermarkets will generally be granted where it is demonstrated that they will not add to cumulative impact and that they will comply with the other provisions of this licensing policy. Currently the crime statistics indicate that crime levels increase significantly post-midnight. Therefore the policy is to refuse applications involving sales beyond midnight unless there are exceptional circumstances. Off-licences will need to demonstrate that detailed measures proposed in the operating schedule will result in no increase in crime and disorder, satisfy the Authority that granting the application would not contribute to cumulative impact, and there is compliance with the other provisions of this licensing policy.

Reading Borough Council

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

We House of Fraser (Stores) Ltd

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

Part 1 – Premises Details

Postal addre House of Fra The Oracle Bridge Stree	aser	nance survey map reference or des	scription	
Post town	Reading	Post code	RG1 2AS	
				-

Telephone number at premises (if any)	0870 1607261
Non-domestic rateable value of premises	£1,153,000.00

Part 2 - Applicant Details

Please state whether you are applying for a premises licence as Please tick yes

a)	an individual or individuals *	please complete section (A)
b)	 a person other than an individual * i. as a limited company ii. as a partnership iii. as an unincorporated association or iv. other (for example a statutory corporation) 	please complete section (B) please complete section (B) please complete section (B) please complete section (B)
c) d)	a recognised club a charity	please complete section (B) please complete section (B)
e) f)	the proprietor of an educational establishment a health service body	please complete section (B) please complete section (B)
g)	a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital	please complete section (B)
ga)	a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England	please complete section (B)
h)	the chief officer of police of a police force in England and Wales	please complete section (B)

* If you are applying as a person described in (a) or (b) please confirm:

Please tick yes

 $\overline{\mathbf{v}}$

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or
- I am making the application pursuant to a
 - o statutory function or
 - o a function discharged by virtue of Her Majesty's prerogative

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr 🗌	Mrs 🗌	Miss	Ms 🗌	Other Title (for example, Rev)	/
Surname			First na	mes	
l am 18 yea	rs old or over			Please ti	ck yes
Current res address if d premises ad	lifferent from				
Post Town				Postcode	
Daytime co	ntact telephor	ne number			
E-mail-addr (optional)	ess				

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr 🗌 Mrs 🗌 Miss [Ms Other Title (for example, Rev)
Surname	First names
I am 18 years old or over	Please tick yes
Current residential address if different from premises address	
Post Town	Postcode
Daytime contact telephone number	
E-mail address (optional)	

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name House of Fraser (Stores) Ltd	
Address 4th Floor Granite House 31 Stockwell Street Glasgow G1 4RZ	

Registered number (where applicable) SC10677	
Description of applicant (for example, partnership, company, unincorporated association etc.) Limited Company	
Telephone number (if any)	
E-mail address (optional)	

Part 3 Operating Schedule

When do you want the premises licence to start?

f you wish the lice	ence to be	valid	only fo	or a	limited	period,	when	do	you
want it to end?									

Day	Mon	th	Year	
		T		

Year

Day Month

ASAP

N/A

Α

Please give a general description of the premises (please read guidance note1) A large town centre department store with individual concession counters over three floors

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 to the Licensing Act 2003)

Pro	vision of regulated entertainment (please read guidance note 2)	Please tick all that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	
f)	recorded music (if ticking yes, fill in box F)	
g)	performances of dance (if ticking yes, fill in box G)	
h)	anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)	
Pro	vision of late night refreshment (if ticking yes, fill in box I)	
Sup	ply of alcohol (if ticking yes, fill in box J)	\boxtimes
In a	II cases complete boxes K, L and M	

	rd days and read guida		Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3) Indoors	P
7)			Outdeon	s 🗌
Day	Start	Finish	Both	
Mon			Please give further details here (please read guidance note 4)	
Tue				
Wed			State any seasonal variations for performing plays (please read g	uidance note
Wed Thur			State any seasonal variations for performing plays (please read g	uidance note
Thur			5) <u>Non standard timings. Where you intend to use the premises for</u> performance of plays at different times to those listed in the colu	the
Wed Thur Fri Sat			5) Non standard timings. Where you intend to use the premises for	the

Films Standard days and timings (please read guidance note			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance	Indoors	
(please 7)	e reau guida	ince note	note 3)	Outdoors	
Day	Start	Finish		Both	
Mon		-	Please give further details here (please read guidance r	note 4)	
Tue					
Wed			State any seasonal variations for the exhibition of film note 5)	<u>is</u> (please read gu	idance
Wed				<u>ıs</u> (please read gu	idance
Thur			Non standard timings. Where you intend to use the pre- exhibition of films at different times to those listed in	remises for the	
Wed Thur Fri Sat			Non standard timings. Where you intend to use the pr	remises for the	

Indoor sporting events Standard days and timings (please read guidance note 7)			Please give further details (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 5)
Wed			
Thur		_	Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left,
Fri		/	<u>please list</u> (please read guidance note 6)
Sat			
Stin		-	

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)		t timings	Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	E
		ince note		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read goldance no	ote 4)	
Tue					
Wed			State any seasonal variations for boxing or wrestling er read guidance note 5)	ntertainment (p	lease
Thur					
			Non standard timings. Where you intend to use the pre- wrestling entertainment at different times to those lister		
Thur Fri Sat		/			

Live m			Will the performance of live music take place indoors	Indoors	P
	Standard days and timings please read guidance note)		or outdoors or both – please tick (please read guidance note 3)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance no	ote 4)	
Tue					
Wed			State any seasonal variations for the performance of liv guidance note 5)	ve music (pleas	e read
Wed Thur				<u>ve music</u> (pleas	e read
			guidance note 5) Non standard timings. Where you intend to use the pre- performance of live music at different times to those lise	emises for the	
Thur			guidance note 5) Non standard timings. Where you intend to use the pre-	emises for the	

F

Standa	led music rd days and		Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance	Indoors	Ð
(please 7)	read guida	ince note	note 3)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance no	ote 4)	
Tue					
Wed			State any seasonal variations for the playing of records guidance note 5)	ed music (pleas	e read
Thur					
Thur Fri			Non standard timings. Where you intend to use the pre- of recorded music at different times to those listed in the	emises for the p ne column on t	olaying he left,
Thur Fri Sat		/	Non standard timings. Where you intend to use the pre- of recorded music at different times to those listed in the please list (please read guidance note 6)	emises for the p ne column on t	olaying he left,

	mances of and days and		Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance	Indoors	P
	ase read guidance note			Outdoors	
Day	Start	Finish	1	Both	
Mon			Please give further details here (please read guidance n	ote 4)	
Tue					
Wed		_	State any seasonal variations for the performance of d guidance note 5)	ance (please rea	d
			State any seasonal variations for the performance of d guidance note 5)	ance (please rea	d
Thur			guidance note 5) <u>Mon standard timings. Where you intend to use the properformance of dance at different times to those listed</u>	emises for the	
Wed Thur Fri Sat			guidance note 5) Non standard timings. Where you intend to use the pro-	emises for the	

descri within Standa	Ing of a sin ption to the (e), (f) or (g and days and e read guida	at falling g) d timings	Please give a description of the type of entertainment y	rou will be prov	<u>viding</u>
Day	Start	Finish	Will this entertainment take place indoors or outdoors	Indoors	
Mon			or both - please tick (please read guidance note 3)	Outdoors	
				Both	
Wed					
Thur			State any seasonal variations for entertainment of a sim	ilar descriptio	n to
mur			that falling within (e), (f) or (g) (please read guidance not	e 5)	
		/	(please read guidance not	e 5)	
Fri Sat			Non standard timings. Where you intend to use the pre- entertainment of a similar description to that falling with different times to those listed in the column on the left,	mises for the	at

Late night refreshment Standard days and timings		d timings	Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	
(please 7)	(please read guidance note		guidance note of	Outdoors	
Day	Start	Finish	-	Both	
Mon			Please give further details here (please read guidance no	ote 4)	
Tue					
Wed			State any seasonal variations for the provision of late (please read guidance note 5)	night refreshme	ent
Thur			-		
Fri			Non standard timings. Where you intend to use the pr provision of late night refreshment at different times, to column on the left, please list (please read guidance not	o those listed i	<u>n the</u>
Sat	/		Column on the left, please not (please less galante		
Sun					

.

art Finish 200 23:00	tick box) (please read guidance note 8) State any seasonal variations for the supply of alcohol	Off the premises Both (please read out	
:00 23:00		(please read ou	
	note 5)	1	uidance
:00 23:00	-		
:00 23:00			
23:00	of alcohol at different times to those listed in the column	emises for the nn on the left, j	supply
3:00 23:00	list (please read guidance note 6)		
3:00 23:00			
3:00 22:30			
3:	00 23:00 00 23:00 00 23:00 00 23:00	00 23:00 00 23:00 00 23:00 00 23:00 00 23:00 00 23:00 00 23:00 00 23:00	00 23:00 00 23:00 00 23:00 00 23:00 00 23:00 00 23:00 00 23:00 00 23:00

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Name Vivier	nne Anderson	
Date of birt	h	
Address 1	Purley on Thames, Reading, Berks	
Postcode	RG8 8TF	

Personal Licence number (if known) 1003009406

Issuing licensing authority (if known) West Berkshire Council

κ

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9)

None

Hours premises are open to the public Standard days and timings (please read guidance note 7)		d timings	State any seasonal variations (please read guidance note 5)
Day	Start	Finish	
Mon	08:00	23:30	
Tue	08:00	23:30	
Wed	08:00	23:30	
Thur	08:00	23:30	Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 6)
Fri	08:00	23:30	
Sat	08:00	23:30	
Sun	08:00	23:00	

M Describe the steps you intend to take to promote the four licensing objectives:

a) General - all four licensing objectives (b,c,d,e) (please read guidance note 10)

The Cumulative Impact Area has been considered and the addition of this premises selling alcohol will not affect the licensing objectives. The premises are a high end retailer and the off sales of alcohol will be mainly gift sets which will be sold at seasonal periods – Christmas, Valentines and Mother's Day, etc. All the products will be high quality, premium priced wines, spirits and beer. See boxes (b)-(e)

b) The prevention of crime and disorder

1. A CCTV system shall be installed and maintained at the premises.

c) Public safety

Taking into account the nature of the application it is considered that it will not undermine this licensing objective

d) The prevention of public nuisance

Taking into account the nature of the application it is considered that it will not undermine this licensing objective

e) The protection of children from harm

e)	The protection of children is to be used	ndar
1.	the area of 21 will not be served with intoxicating liquor unless they can prove their age.	
2.	Anyone who appears to be under the age of 18 and who is attempting to purchase alcohol must required to produce satisfactory "proof of age" that they are over the age of 18 such as a passpo photo card, driving licence or citizen card before the sale is made.	rt,
	Please tic	k yes
	I have made or enclosed payment of the fee or	\checkmark
٠	I have not made or enclosed payment of the fee because the application has been made in relation to the introduction of the late night levy	
		\checkmark
•	I have sent copies of this application and the plan to responsible authorities and others where applicable	\checkmark
	the individual I wish to be designated	V
	understand that I must now advertise my application	\square
•	I understand that if I do not comply with the above requirements my application will be rejected	\checkmark
•	[Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15)	

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PERSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 - Signatures (please read guidance note 11)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 11). If signing on behalf of the applicant please state in what capacity.

Declaration	 [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 14)
	 The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to

	work, if appropriate (please see note 15)	
Signature	NE	
Date	21 September 2017	
Capacity	Poppleston Allen – Solicitors for and on behalf of the applicant	

For joint applications signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent. (please read guidance note 13). If signing on behalf of the applicant please state in what capacity.

Signature	
Date	
Capacity	

Angela Gard	plication (please rean ner Allen Solicitors reet	iously given) and postal address ad guidance note 14)	for correspond	lence associated
Post town	Nottingham		Post code	NG1 1LS
Telephone n	umber (if any)	0115 9349170		1
If you would a.gardner@p	prefer us to corres opall.co.uk	spond with you by e-mail your e-	mail address (c	ptional)

Notes for Guidance

- Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these offsupplies, you must include a description of where the place will be and its proximity to the premises.
- 2. In terms of specific regulated entertainments please note that:
 - Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
 - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
 - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
 - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
 - Live music: no licence permission is required for:

- a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
- a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
- a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
- a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
- a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
- Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
- For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- For example (but not exclusively), where the activity will occur on additional days during the summer months.
- For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

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- 7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
- 9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or seminudity, films for restricted age groups or the presence of gaming machines.
- 10. Please list here steps you will take to promote all four licensing objectives together.
- 11. The application form must be signed.
- 12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- Where there is more than one applicant, each of the applicants or their respective agent must sign the application form.
- 14. This is the address which we shall use to correspond with you about this application.

15. Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on
 of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this by providing with this application copies or scanned copies of the following documents (which do not need to be certified).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A current passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.

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- A current Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A full birth or adoption certificate issued in the UK which includes the name(s) of at least one of the holder's parents or adoptive parents, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A current passport endorsed to show that the holder is allowed to stay in the UK and is currently
 allowed to work and is not subject to a condition preventing the holder from doing work relating to
 the carrying on of a licensable activity.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A current Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A current Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, less than 6 months old, issued by the Home Office under regulation 17(3) or 18A (2) of the Immigration (European Economic Area) Regulations 2006, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.

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- Reasonable evidence that a person who is not a national of a European Economic Area state or • Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:
 - evidence of the applicant's own identity such as a passport,
 - evidence of their relationship with the European Economic Area family member -. e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

(i) any page containing the holder's personal details including nationality;

(ii) any page containing the holder's photograph;

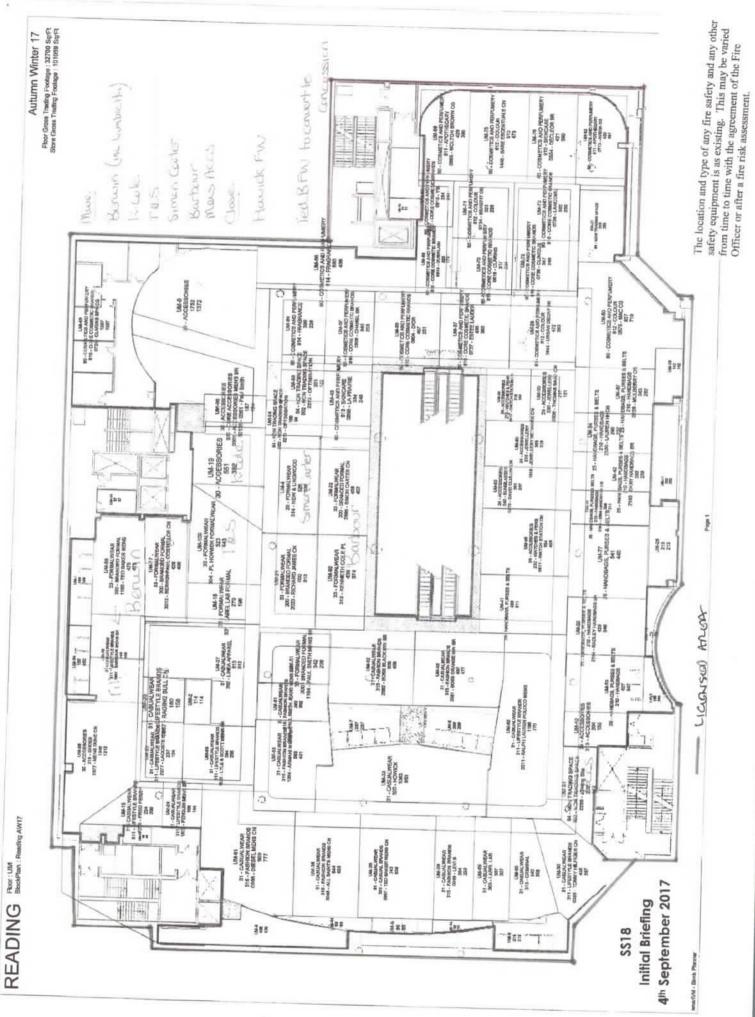
(iii) any page containing the holder's signature;

(iv) any page containing the date of expiry; and

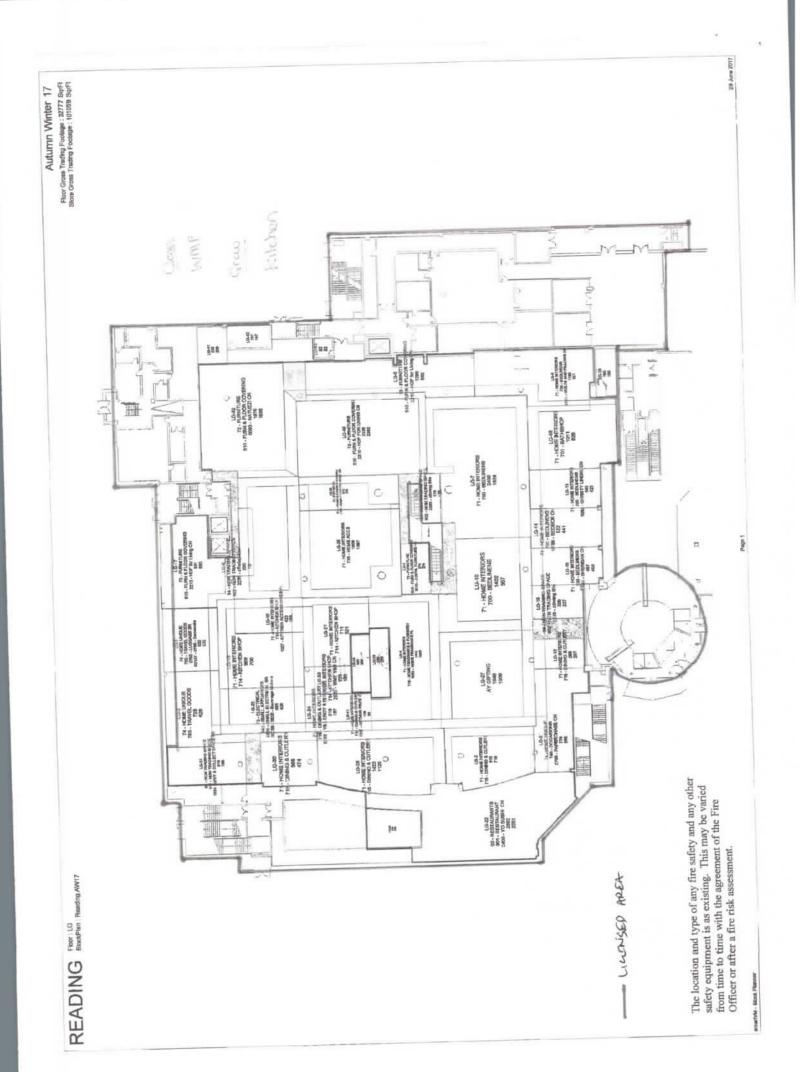
(v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

If the document is not a passport, a copy of the whole document should be provided.

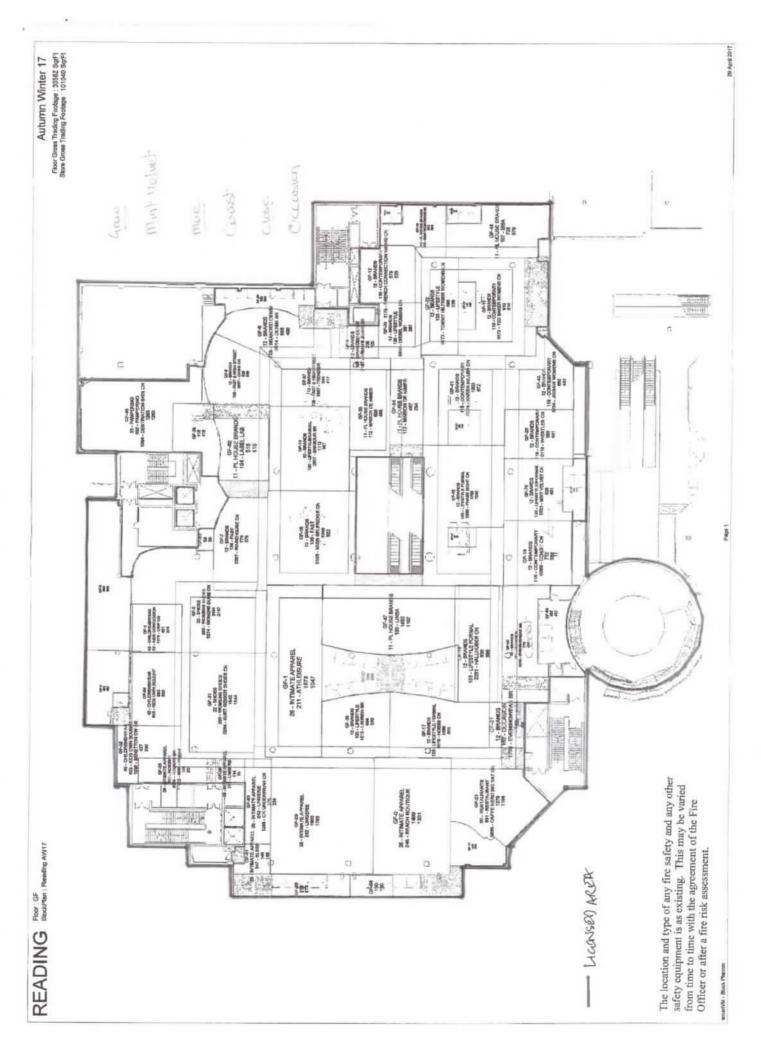
Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.



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	СВ
CONSENT OF INDIVIDUAL TO BEING SPECIFIED AS PREMISES SUPERVISOR	
To be completed in block capitals	
IVIVIENNE ANDERSON of READING BERKS RG8 8TF hereby confirm that I give my consent to be specified as the Designated Premises	
Licence for HOUSE OF FRASER THE ORACLE BRIDGEST RE BERKS RGI 2AS and any premises licence to be granted or varied in respect of this	ENDING J
CONCERNING the supply of alcohol at HOUSE OF FRASER THE ORACLE BRIDGE ST READING BERKS RGIZAS	House of Fraser (stores) (td
I also confirm that I am entitled to work in the United Kingdom and am applying for, intend apply for or currently hold a personal licence, details of which I set out below. Personal Licence Number:- 1003009406	to
Personal Licence Issuing Authority:- WEST BERKSHIRE COUNCIL	
Name Printed VIVIENNE ANDERSON	
Dated 14/9/17	

CB

ENQUIRY FORM

Your date of birth, place of birth and nationality are now required by law You do not have to provide your telephone number, however this can assist Constabularies with carrying out their checks and they may wish to contact any new applicants directly to arrange a meeting.

Full Name:	VIVIENNE ANDERSON
Nationality	BRITISH
Date of Birth:	d
Place of Birth:	READING UK
National Insurance Number :	
Mobile Tel.No:	(



Name of Officer	Peter Narancic						
Type of Application	Grant of a Premises Licence - Licensing Act 2003						
Name of Premises	House of Fraser						
Address	The O	racle, Bri	dge Stree	et		•••••••	
	Readir		<u> </u>				
	RG1 2				_		
Proposed Licensable Activities	Sale by Retail of Alcohol						
Finish Times	Mon	Tue	Wed	Thu	Fri	Sat	Sun
rinisii rimes	X	X	х	x	х	X	х
<u>Content of Application</u> The application seeks to:							
	nises)			Monday - Sur	nday	0800 to 230	0

Officer comments

In order to promote the four licensing objectives, I object to this application due to the potential undermining of the licensing objectives – notably the prevention of crime and disorder, public safety, prevention of harm to children and the prevention of public nuisance. I believe that the operating schedule contained within the application does not include suitable measures to promote the licensing objectives. I refer to Section 18 (6) of the Licensing Act in regard to the likely effect the granting of a licence would have on the promotion of the licensing objectives and sections 8.38 to 8.46 of the Secretary of State's Guidance which deals with the information that applicants should provide to the licensing authority in order to actively promote the licensing objectives. I believe the information included in the application does not assist in both of these regards and require the additional or more robust conditions to be attached to any premises licence that may be granted.

Together with information that the premises continued to sell and display alcohol after its previous licence was surrendered on 11 November 2013. The officer visited on 13 November 2013 and found alcohol still on display and for sale. He was told by staff they were not aware of the surrender of the licence. He requested that the alcohol be removed and asked for confirmation by email. However as no written confirmation was received that day, he revisited with Thames Valley Police on 15 November 2013, and confirmed that the store had complied with his request. The officer was disappointed that the store had acted unlawfully albeit for a short period of time and that the staff appeared not to be aware of the surrender or general Licensing law. Additionally, more recently when the officer visited the store to check the public blue notice for this current application he saw that a copy of their surrendered premises licence was still being displayed in a public area, which is misleading. The letter of surrender is dated 29 October 2013 is attached at Appendix I.

These premises are located within the Council's Cumulative area, the Licensing section is

concerned if this licence is granted to the potential impact on the promotion of the licensing objectives, this may include the potential impact on crime and disorder and that a large concentration of licensed premises may have.

Concerns do exist about the large number of licensed premises in parts of Reading, together with the impact that these premises have upon the licensing objectives. I believe the applicant has failed to rebut the Council's Cumulative Impact policy. For the Council to grant a licence in the Cumulative Impact Area it must be satisfied that the presumption of refusal has been rebutted and that the granting of the licence would not add to the Cumulative Impact within the area. It is incumbent on the applicant to demonstrate this as outlined in the Council's Licensing Policy Statement. Although the applicant has offered conditions in the operating schedule, they are not detailed or robust enough.

Reading Borough Councils Licensing Policy statement, Section 8.1.4 states concerns do exist about the number of licensed premises in parts of the town centre, particularly in Friar Street, and **Gun Street** areas, together with the impact that these premises have upon the licensing objectives. The Council recognises the concerns of residents in areas with high proportions of licensed premises and will use best endeavours and all available legislation so as to ensure these premises and the activities associated with them are properly controlled and do not result in unreasonable disturbance for residents.

The approach of the Licensing Team:

The Responsible Authorities named in the Licensing Act 2003 have to ensure that the licensing objectives are all actively <u>promoted</u> to <u>prevent</u> crime and disorder and public nuisance. However, all four licensing objectives are of equal importance.

Section 1.5 of the Secretary of State's Guidance states that the Licensing Act 2003 also supports a number of <u>other</u> key aims and purposes. These are vitally important and should be the principal aims of everyone involved in licensing work: They Include protecting the public and local residents from crime, anti-social behaviour and noise nuisance.

Section 18 (6) of the Licensing Act 2003 states that representations should be about the <u>likely</u> <u>effect</u> of the grant of a licence on the <u>promotion</u> of the licensing objectives. Therefore as outlined in the Court of Appeal Licensing case Hope and Glory v City of Westminster (2011) EWCA Civ31 - licensing decisionsinvolve an evaluation of what is to be regarded as reasonably acceptable in a particular location...(this) is essentially a matter of judgement rather than a matter of pure fact'.

The Secretary of State's Guidance at paragraphs 8.38 to 8.46 specifically outline what an applicant should do in order to be able to demonstrate that the proposed use of the premises for licensable activities would not undermine the licensing objectives.

Section 8.38 states that applicants are expected to have regard to the Council's Statement of Licensing Policy.

Section 8.39 outlines that applicants are expected to demonstrate that they understand the layout of the local area and proximity to residential premises so as to fully and effectively gauge the risk posed to the local area.

Section 8.41 outlines that applicants are expected to make it clear why the steps being

proposed in the operating schedule are appropriate for the premises. There does not seem to be any explanation within the operating schedule as to why the included steps are appropriate for the premises.

Section 8.44 advises applicants are expected to provide licensing authorities with sufficient information in this section to determine the extent to which their proposed steps are appropriate to promote the licensing objectives in the local area. Applications must not be based on providing a set of standard conditions to promote the licensing objectives and applicants are expected to make it clear why the steps they are proposing are appropriate for the premises.

Cumulative Impact: The approach of Reading Borough Council

The Cumulative Impact Policy and designated area were introduced due to a high concentration of licensed premises within the town centre and the impact these premises were having on the promotion of the Licensing objectives. The policy, detailed within Section 8 of the Council's Statement of Licensing Policy, details the rationale of this approach. It also creates a rebuttable assumption that applications for the grant or variation of a premises licence or club premises certificate within the Cumulative Impact Area will be refused or limited - if relevant representations are received - unless the applicant is able to demonstrate within their operating schedule that there will be no negative cumulative impact on one or more of the licensing objectives. This is detailed within Sections 8.1.9 to 8.1.11 and is entirely consistent with Section 14.20 of the Secretary of State's Guidance to the Licensing Act 2003. Section 8.5.1 of the Council's Statement of Licensing Policy states that it will apply to all applications for premises licences and club premises certificates as well as material variations within the Reading Central CIP Area. Material variations include increases in hours, increases in capacity (licensable area) and any other variation that are likely to add to the overall cumulative impact in the area. Refer to Appendix II.

Secretary of State's Guidance

8.38 In completing an operating schedule, applicants are expected to have regard to the statement of licensing policy for their area. They must also be aware of the expectations of the licensing authority and the responsible authorities as to the steps that are appropriate for the promotion of the licensing objectives, and to **demonstrate knowledge of their local area** when describing the steps they propose to take to promote the licensing objectives. Licensing authorities and responsible authorities are expected to publish information about what is meant by the promotion of the licensing objectives and to ensure that applicants can readily access advice about these matters. However, applicants are also expected to undertake their own enquiries about the area in which the premises are situated to inform the content of the application.

Reading Borough Council Licensing Policy statement states:

Hours of Sales in Off Licences

Shops, stores and supermarkets will generally be permitted to sell alcohol for consumption off the premises during the normal hours they intend to open for shopping purposes. However, in the case of individual shops that are known to be a focus of disorder and disturbance, then subject to relevant representations being received, a limit on licensing hours may be appropriate.

Licence Conditions

General Approach to Licence Conditions

The purpose of the licensing Act is the regulation of licensable activities on licensed premises. All conditions attached to Premises Licences and Club Premises Certificates, will be focused on matters, which are within the control of individual licensees and others in possession of relevant authorisations. Accordingly, matters will centre on the premises being used for licensable activities and the vicinity of these premises.

Licensing law is not the primary mechanism for the general control of nuisance and anti-social behaviour once persons are away from licensed premises, and therefore, beyond the direct control of the individual, club or business holding the licence, certificate or authorisation. However, licensing law will always be part of a holistic approach to the management of the evening and local economy.

Licensing conditions will relate to licensed premises and the impact of those licensable activities on the premises in the vicinity thereof. In this latter regard the Council will primarily focus on the direct impact of any activities taking place on those living, working or otherwise engaged in the area concerned business, which is a relevant representation, or conditions are consistent with the operating schedule submitted by the applicant.

The Authority will, only impose conditions on premises if it is considered necessary and proportionate to do so in order to promote the licensing objectives. The Authority does not propose to implement standard conditions on licences across the board but instead, will draw upon a pool of conditions based upon those issued by the Home office and will attach such other conditions as it considers appropriate, given the circumstances of each individual case.

The model conditions will cover issues surrounding;

crime and disorder public safety public nuisance protection of children from harm

Conditions to be imposed on licences will be tailored to the individual premises and events concerned. None of the matters discussed within this policy which may result in the imposition of conditions will be applicable or suitable for all premises. The Authority will have regard to the size and type of premises when considering imposing conditions upon licences as the result of receiving relevant representations.

Applicants are asked to consider the model conditions and incorporate such of the conditions into their operating schedules as they consider appropriate and necessary in order to promote the licensing objectives. The Authority will impose the model conditions on application when those conditions are consistent with the operating schedule.

Crime Prevention

Conditions attached to premises licences and club premises certificates will, so far as possible, reflect local crime prevention strategies.

Where relevant representations are received the Authority may impose conditions, for example, requiring the use of CCTV both inside and outside of licensed premises for the purpose of minimising crime disorder and disturbance. Again, applicants for licences should note that the Authority might only attach conditions to licences if such conditions are consistent with the operating schedule submitted as part of the application process, or if relevant representations are received.

Closed Circuit Television

1. The Premises Licence holder shall ensure the premises' digitally recorded CCTV system cameras shall continually record whilst the premises are undertaking licensable activities and recordings shall be kept for a minimum of 31 days with time and date stamping. The entire licensable area shall be covered by the CCTV. Data recordings shall be made available to an authorised officer of Reading Borough Council or a Thames Valley Police officer, together with facilities for viewing upon request subject to the provisions of the Data Protection Act. Recorded images shall be of such a quality as to be able to identify the recorded person.

2. Signage advising customers that CCTV is in use shall be positioned in prominent positions.

Age Verification Policy

3. The premises shall at all times operate a Challenge 25 age verification policy to prevent any customers who attempt to purchase alcohol and who appear to the staff member to be under the age of 25 years from making such a purchase without having first provided identification. Only a valid driver's licence showing a photograph of the person, a valid passport, Military ID or proof of age card showing the 'Pass' hologram (or any other nationally accredited scheme as set down within the mandatory conditions) are to be accepted as identification. The age verification policy shall be in a written form and displayed in a prominent position.

4. Posters advertising the premises Challenge 25 age verification policy shall be displayed in prominent positions on the premises.

Staff Training

5. All cashiers shall be trained to record refusals of sales of alcohol in a refusals book or electronic register. The book/ register shall contain:

Details of the time and date the refusal was made;

The identity of the staff member refusing the sale;

Details of the alcohol the person attempted to purchase. This book /register will be available for inspection to an authorised officer of Reading Borough Council or Thames Valley Police. A weekly review of the refusal book/register shall also be carried out and signed off by the Designated Premises Supervisor or their nominated representative.

6. Staff employed to sell alcohol shall undergo training upon induction in utilising the Challenge 25 proof of age checking policy. This shall include, but not be limited to, dealing with refusal of sales, proxy purchasing and identifying attempts by intoxicated persons to purchase alcohol. Such training sessions are to be completed before the employee is permitted to sell alcohol, documented and refreshed every six months. Records of training shall be kept for a minimum of two years and be made available to an authorised officer of Thames Valley Police and Reading Borough Council.

7. The premises licence holder shall ensure that a refusal log (either written or electronic) is in operation at the premises. All staff involved in the sale of alcohol shall be trained in how to use and maintain said log. The log shall contain the following:

a) Description of person attempting to purchase alcohol

b) Time said person attempted to purchase alcohol

c) The reason for refusing a person alcohol

d) Name of staff member dealing with the refusal

The log shall be signed off weekly by the Designated premises supervisor or nominated representative and shall be made available for inspection to officers of Reading Borough Council and Thames Valley Police.

Incident Register

9. An incident register shall be used, maintained and kept on the premises to record any incident of crime and disorder or instances when the police have had to attend the premises. The register shall be made available for inspection to authorised officers of Reading Borough Council and Thames Valley Police upon request.

If the applicant agrees to the above measures being placed as conditions on the premises licence I would be willing to withdraw my representation.

Date Received	21.09.2017	Date Due	19.10.2017
Duce necentee			

Date	16	10	2017
12.19			

PopplestonAllen

	Date:	29 October 2013
Chief Licensing Officer Licensing Department Reading Borough Council	Our ref: Your ref:	NL/NL/P18935-114 Doc Ref: 2144537453
Level 15 Civic Centre	rour ter.	
Reading	E-mail:	n.landells@popall.co.uk
Berkshire		0445 004 0470
RG1 7TD	Direct line:	0115 934 9170

Dear Sir

House of Fraser, The Oracle, Bridge Street, Reading

We have been instructed by our client, House of Fraser (Stores) Ltd that they wish to surrender the enclosed Premises Licence effect as of 11th November.

We should be grateful if you would kindly acknowledge receipt of this letter.

Yours faithfully

opole Poppleston Allen

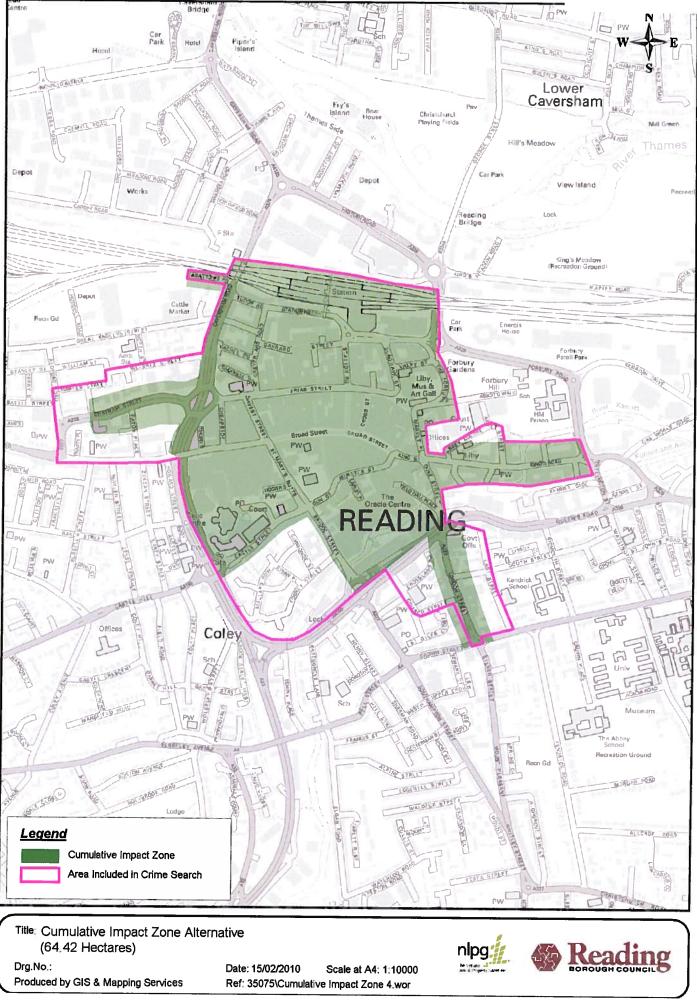
READING DURUGUED OUT OUT OF

+ + NUV 2013

LICENSING SECTION

Partners • James R D Anderson Ltd • Nick Arron Ltd • Graeme Cushion Ltd • Clare Earnes Ltd • Lisa Sharkey Ltd • Jonathan M Smith Ltd 37 Stoney Street. The Lace Market, Nottingham NG1 1LS • **T** 0115 953 8500 • **F** 0115 953 8501 • **W** popall.co.uk • **DX** 10100 Nottingham Office also in London

APPENDIX II



Measures that should normally be included in an operating schedules for applications to grant or vary in the CIP.

- the adoption of a "Challenge 25" policy with acceptable proof of id as per existing Statement of Licensing Policy.
- all off sales to be made in sealed containers for consumption away from the premises.
- a smoking policy which includes an assessment of noise and litter created by premises users.
- the use of plastic or polycarbonate drinking vessels and containers, especially in outside areas or after specified hours
- a policy in relation to searching customers and for drugs, weapons, seized or lost and found property
- use of a refusals book for registering attempts to buy alcohol by under-age persons or refusals to those intoxicated
- the installation of a digital CCTV system by liaison with, and to a standard approved by Thames valley Police.
- policies for dispersal of customers which may include signage regarding taxi services' telephone numbers and advice to respect neighbours and minimize noise
- systems to ensure any SIA doorstaff display appropriate badges when on duty and record all incidents of crime and disorder.

Items to which positive consideration would be given

- membership of a Crime Reduction Partnership, Pubwatch, Neighbourhood Watch or similar schemes.
- use of 'townSafe' radio system or similar accredited scheme
- regular training and reminders for staff in respect of licensing legislation, policies and procedures; records of which should be properly recorded and available for inspection.
- records of regular checks of all parts of the premises in relation to drug use.
- systems in place to ensure details of barred clients are exchanged with other operators.
- giving an agreed minimum notice of special events (screening Of major sports events, birthday parties, adult entertainment, etc.) to relevant authorities and use of appropriate additional measures at such events, Matters that might be recommended for appropriate restrictions -
- entry to premises by under 18s after certain times
- consumption of food and drink in smoking areas
- access to outside seating areas after certain times Areas of best practice in licensing.

The items listed below are forms of best practice, some of which would be more appropriate to off sales rather than on sales

- Awareness of the problem of proxy sales
- Signage
- Selling to underage people
- Staff training
- Challenge 25
- Pass scheme
- Voluntary restriction of high strength alcohol
- Lockable refuse bins emptied at appropriate times
- Regular staff training against the four licensing objectives and including conditions on licence
- Trading Standards Business Support
- Risk assessments

Recommended best practice for both on and off premises

- Staff must be aware of the risk of the problem of proxy sales and offer assistance to responsible authorities to deter offences.
- Signage on premises should set out legal duties.
- Voluntary restriction of high strength alcohol operating schedules may be used to limit high ABV beers and ciders
- Staff training in addition to personal licence holders training, staff must be adequately trained for duties.
- Challenge 25 would be the norm, particularly in the off licence Trade.
- Signage proxy sale deterrence.

Recommend best practice for late night food outlets

- Lockable refuse bins emptied at appropriate times
- Regular staff training against the four licensing objectives and including conditions on licence
- the installation of a digital CCTV system by liaison with, and to a standard approved by Thames valley Police.
- policies for dispersal of customers which may include signage regarding taxi services' telephone numbers and advice to respect neighbours and minimize noise
- systems to ensure any SIA doorstaff display appropriate badges when on duty and record all incidents of crime and disorder.